

Huddersfield & District **Family History Society.**

Terms and Conditions of Sale.

Guarantees.

We, the Huddersfield & District Family History Society, will endeavour to despatch all goods as soon as possible after receiving your order and payment. If for any reason an item is unavailable, we will notify you immediately and offer an alternative.

Quality of Goods/Fitness for Purpose.

We guarantee that all goods are of merchantable quality.

Postage & Packing.

All items will be sent by 2nd class post for UK orders, and by Airmail for overseas orders. The postage and packing charges for all booklets and Compact Discs are 50 pence per item for UK orders, and £1.00 per item for overseas orders. The only exceptions are The "Ancestral File" booklets, where the P&P rates are £1.00 UK orders £1.50 Overseas, due to the increased weight of these items. The postage and packing costs are automatically added and shown on your shopping cart as a total amount for P&P when added to your shopping cart.

Payment Options.

This site uses PayPal for secure payments from your PayPal account or from your credit or debit card. You do not need a PayPal account to purchase goods from this on-line shop. You can pay for goods and services that you order from this on-line shop by PayPal. Personal cheque drawn in Sterling (United Kingdom currency) on a UK Bank, made payable to "Huddersfield & District FHS".

Security of Credit Card Payment Options.

Credit and debit card details which you enter using the PayPal secure server system provided at this website will NOT be transmitted to Huddersfield & District FHS. You should not attempt to send your credit or debit card details to Huddersfield & District FHS by any method other than that provided. If you do so, Huddersfield & District FHS will not be liable for any loss. If you consider your credit or debit card number has been fraudulently used you should contact the issuing bank.

Consumer Protection (Distance Selling) Regulations 2000.

"Distance Selling" means all sales of goods and the provision of services other than face-to-face including transactions using the internet, by mail order, telephone, fax and advertising in magazines, newspapers and periodicals.

A customer has the right to cancel an order for goods within seven working days of receipt of the goods. This 7 day "cooling-off" period excludes Saturdays, Sundays and Bank Holidays. Notification of intention to cancel should be received by the Society within the cooling-off period, in writing. "Writing" includes letter, fax and email sent to the Society at its nominated address. A telephone call will not be acceptable.

On receipt of due notice, within the cooling-off period, the Society will refund the retail price of the goods if, but only if, they are returned in a re-saleable condition. The goods are to be cared for by the customer at the customer's risk.

The cost of returning the goods must be paid for by the customer and will not be paid by the Society. Payment of a refund will be made within 30 days of receipt of the returned

goods in a re-saleable condition by the Society.

Returns Procedure.

In the unlikely event that an item supplied is found to be damaged or faulty, please send an email to the "bookseller" with full details. We will then send a replacement item, or a refund of your payment, whichever you request.

If we request you to return the faulty item, we will refund your postage costs, or a credit will be given against further purchases.

Refunds.

Refunds will be made by cheque or re-crediting the customer's credit card if the original purchase order was made using a credit card.

No refunds will be made in respect of CD-ROMs or discs where the customer has broken open the seal or wrapper.

If the Society has been asked to supply a service, for a fee, then once the request and fee for the service have been received by the Society, it will start to process the request and no cooling-off period shall apply, with the consequence that no refund of fee shall be made even if the customer wishes to stop the research.

Retention Of Title.

All goods that we supply shall remain our property until you have paid for them in full.

VAT.

Huddersfield & District Family History Society is not registered for Value Added Tax, therefore no VAT is payable on any items.

Import Duties.

You are responsible for any Import Duties levied in the country of the delivery address.

Order Chasing Enquiries.

If you have not received your order within a period of time that you consider adequate (depending on your location) please send an email to the "bookseller" with full details of your order and when it was placed.

UK Data Protection Act.

If you are joining Huddersfield & District Family History Society, your membership details, but not your credit card details, will be stored on a computer database and used for Huddersfield & District FHS mailings and internal administration purposes. You may ask to receive a copy of this data and to have any errors corrected. The society is registered under the UK Data Protection Act.

We will not pass your personal details to any other person or organisation.

Applicable Law.

These terms and conditions, the offer of goods on this website and your order and payment form the basis of a contract under the law of England and Wales.

The laws of England and Wales shall apply to this contract.

© 2011 Huddersfield & District Family History Society.